



**Face2Face Learning** 



**Programme Investment** 

2025 www.sbs-ed.com



19 - 20 March 2025

11 April 2025 (Assessment)



2 Days (08:30 – 16:30)



Devon Valley Hotel, Stellenbosch

#### WHAT

# **Learning Outcomes:**

At the end of the programme participants will be able to:

- Develop skills towards increasing their personal Emotional Intelligence (EQ).
- Explain the importance of effective stress management and wellbeing practices in the workplace.
- Develop their capacity to lead diverse teams towards high performance.
- Explain and apply conflict management techniques in their own team and across teams.
- Explain the importance of contextual awareness when leading a team in a remote work environment.
- Develop their communication skills to develop team effectiveness.

#### WHO

The programme is aimed at middle managers and supervisors who value teamwork as a means of achieving top-class workplace performance.

### WHY

The programme aims to assist participants to acquire a world class leadership skill-set and to build team trust, productivity, and profitability. These leadership skills aim to enable participants to navigate their complex work environments.

### **ASSESSMENT:**

Participants will complete one formative assessment and one individual assignment.

## **COURSE MATERIAL:**

Participants will receive all relevant course material in hard and soft copy formats.

## **Alvira Albertus**